

## Fees & Rates Statement

Your trust means everything to us. We promise complete transparency, with no hidden fees or unexpected costs – just clear, honest terms designed to support your financial needs with care and confidence.

| SMALL LOAN<br>BETWEEN \$400 AND \$2,000  |                                   |  |
|--|-----------------------------------|--|
| Loan fees and charges  |                                   |  |
| Loan term  | 4 months                          |  |
| Establishment fee This will be a one-off fee payable per loan  | 20% of the principal sum          |  |
| Monthly fee  | 4% of the principal sum per month |  |
| Admin fee This will be a one-off fee payable per loan  | \$10.00                           |  |
| Fees that may apply  |                                   |  |
| Dishonour fee  This will be charged if a direct debit or other payment is not made in full and on time each time. This fee includes our reasonable internal administrative costs and external third-party costs. | \$35.00                           |  |
| Default fee  Daily recovery fee to our reasonable costs of administering your loan account, while your account remains in default.   | \$10.00 per day                   |  |

| MEDIUM LOAN<br>BETWEEN \$2,001 AND \$4,000                    |   |
|---|---|
| Loan fees and charges   |   |
| Loan term   | 12 months   |
| Frequency of repayment  | Weekly, fortnightly or monthly based on your payday |
| Establishment fee This will be a one-off fee payable per loan | \$400.00  |
| Admin fee This will be a one-off fee payable per loan         | \$10.00   |

| Annual interest rate  | 47% p.a.        |
|---|-----------------|
| Fees that may apply   |                 |
| Dishonour fee   |                 |
| This will be charged if a direct debit or other payment is not made in full and on time each time. This fee includes our reasonable internal administrative costs and external third-party costs. | \$35.00         |
| Default fee  Daily recovery fee to our reasonable costs of administering your loan account, while your account remains in default.  | \$10.00 per day |

## **INTEREST RATES (FOR MEDIUM LOAN)**

Interest is calculated daily based on the outstanding balance. Our loan rates and fees always include the interest rates that are fixed for the loan term — so you know exactly what to expect. If a scheduled payment is missed or returned unpaid, we may issue a \$35.00 debit dishonour fee.

- Interest rates are fixed for the loan term and are based on the outstanding balance.
- By dividing the annual interest rate by 365, the daily interest rate is determined.
- Comparison rates vary from 65 66%, depending on the size of the loan.

Keep in mind that you may incur additional fees and charges each time you miss a payment, and this may affect the length of your loan and therefore change your loan cost.

## **DIRECT DEBIT DISHONOUR FEE**

A \$35 direct debit dishonour fee may be issued to you if a scheduled payment is missed or returned unpaid. You must still continue to pay the usual interest charges as described.

The information in this statement was reviewed and updated on 20 February 2025. The information is subject to change.

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